

E3 Lithium Batteries Warranty Terms & Conditions

E3® Lithium Batteries when properly installed in non-commercial equipment are warranted to be free of defects in material and/or workmanship. Warranty terms and conditions vary depending upon product class and part number, details contained herein. E3® Lithium Batteries used in any aircraft, commercial, institutional or industrial application, are not covered by this or any other warranty. Further, this warranty does not cover batteries damaged by incorrect charging, deep discharging, abuse, accident or improper installation or improper application.

In order to be eligible for this warranty, the battery must have been registered within 30 days of purchase or you must have the original purchase receipt. If you do not have a receipt or you did not register the battery, E3 reserves the right to deny any warranty claim. You may register your product on our website at: <https://www.e3sparkplugs.com/productregistration>.

E3 Lithium Battery's warranties are non-transferable and apply only to the original purchaser.

For warranty service, you *must* contact E3 Customer Service at 904-567-5994 to receive a unique RGA number (return goods authorization). Your customer service representative will ask you a series of questions regarding the battery and its use. Once you receive your RGA number you must send the battery, the Warranty Claim Form (available below) as well as your purchase receipt to E3 Ignition Products, 4210 Valley Ridge Blvd, Suite 106, Ponte Vedra, FL 32081.

All shipping of return items and replacement items are the customer's responsibility.

Once received, the battery will be evaluated by our engineering team to determine if the unit is defective and a warranty claim can be approved. The customer will then be notified of the warranty claim decision.

All customers of approved warranties have the choice of a credit toward the purchase of a new battery or a monetary disbursement of the same relative value (where applicable). The chart below shows the term of the warranty based on part number.

Part Number	Free Replacement	ProRate*	Total Coverage
E3.400	2 years	3 years	5 years
E3.401	2 years	3 years	5 years
E3.402	2 years	3 years	5 years
E3.403	2 years	3 years	5 years
E3.404	2 years	3 years	5 years
E3.405	1 year	2 years	3 years
E3.502	2 years	3 years	5 years
E3.503	2 years	3 years	5 years

*E3's Battery Warranty proration begins in the 25th month of ownership (or 13th in the case of E3.405) and is calculated from the date of purchase on a monthly decreasing equal value basis. The valuation is based solely on E3's published M.S.R.P.

THIS WRITTEN WARRANTY IS IN LIEU OF ALL OTHER EXPRESS WARRANTIES; AND ALL IMPLIED WARRANTIES, INCLUDING BUT NOT LIMITED TO THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR PARTICULAR PURPOSE, ARE LIMITED TO THE DURATION OF THIS WRITTEN WARRANTY. Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you. E3 IGNITION PRODUCTS, LLC WILL IN NO EVENT BE LIABLE FOR COSTS OF REMOVAL OR INSTALLATION OF BATTERIES, RETURN SHIPPING COSTS, LOSS OF USE OR ANY OTHER INCIDENTAL, CONSEQUENTIAL OR INDIRECT COSTS OR DAMAGES, WHETHER FOR BREACH OF THIS WARRANTY, ANY OTHER BREACH OF CONTRACT, NEGLIGENCE OR OTHER TORT, OR ON ANY STRICT LIABILITY THEORY.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which may vary from state to state.

WARRANTY CLAIM FORM

Fill out information required on the form below and return the battery, sales receipt and this form to:

E3 Ignition Products, LLC
4210 Valley Ridge Blvd
Suite 106
Ponte Vedra, FL 32081

Name _____ RGA Number _____ Date _____

Address _____

City _____ State _____ Zip _____

Phone _____ Email _____

Purchase Date _____ Battery Part Number _____

Make of Vehicle _____ Model _____ Year _____

Reason for return: _____

KEEP COPIES OF THIS FORM AS WELL AS YOUR PURCHASE RECEIPT